



## LEVANTÉ<sup>®</sup> WARRANTY CLAIM FORM

This form is to be filled out completely prior to submission and emailed to Levanté<sup>®</sup>, LLC.

\* Date of Claim:

\* I am a:

\* Project Type:

Was your Levanté<sup>®</sup> product registered after installation?

If YES, please complete Sections 1, 3, & 4; if NO, please complete Sections 1-4.

Yes

No

### SECTION 1

#### INSTALLATION LOCATION INFORMATION:

\* Name:

First

Last

Company Name (If Applicable):

\* Phone Number:

\* Email:

\* Address:

Street Address

Address Line 2

City

State / Province / Region

Postal / Zip Code

Country

#### YOUR MAILING INFORMATION:

Same as above

\* Mailing Address:

Street Address

Address Line 2

City

State / Province / Region

Postal / Zip Code

Country

## SECTION 2

### PROJECT DETAILS:

\*Product Built By:  Contractor  Builder  DIY

Contractor/Builder Name:

Contact Person:

Contractor/Builder Email:

Contractor/Builder Phone Number:

Date of Purchase:

Installation Start Date:

Date of Completion:

Approximate Square Footage of Project:

OR

Approximate Linear Footage of Project:

## SECTION 3

### PROJECT CLAIM INFORMATION:

Please identify Levanté® products that were used in this project

Materials Installed: Check all that apply.  Cladding  Fencing  Decking

Other:

Product Color(s):  Toasted Marshmallow  Twilight Sun  Moonlight Kiss

Describe the Complaint, Problem or Situation in As Much Detail As Possible  
(provide drawings, date when problem was noticed, description of the issue, etc.)

## SECTION 4

### CLAIM SUPPORT PHOTOS & DOCUMENTS:

Attach all supporting documentation, including photos\*, showing defective Levanté® product.

*\*Photos must accompany claim form in order for the claim process to begin. Any claims submitted without supporting photos will not be processed and will be returned to the submitter.*

- a. Provide several photos of the issue
  - Up close and at a distance to show the overall project
  - Take pictures at different angles
  - Use tape, washable marker, colored sticky notes, etc. to highlight the issue while taking pictures
  - Use a tape measure to show the size of the area in question in your close-up pictures
  - Use a straight edge to show any warping, tapering or non-flat area. Take a picture showing the gap with a tape measure indicating the size.
  - Name pictures with a description of what the picture represents (For example: Up close, entire project, scratch, etc.)
  - Review pictures and only submit pictures that clearly show the area of concern.
- b. Please file name of photos using your name and claim date. (ie: johndoe\_07.21.21\_01.jpg, johndoe\_07.21.21\_02.jpg)
- c. Email the form and pictures to [warranty@levantealuminum.com](mailto:warranty@levantealuminum.com). Send multiple emails if the files are too large. The subject of the email and claim form should be Name\_Install Type\_Claim Date (ie: johndoe\_cladding\_07.21.21).
- d. **NOTE:** Form will be returned if not filled out completely and/or photos are not sent of issue.

**ADD ATTACHMENT(S)**

**TO SUBMIT YOUR CLAIM, SEND THIS COMPLETED FORM  
ALONG WITH SUPPORTING DOCUMENTS (PROOF OF PURCHASE, PHOTOS, ETC.) TO:**

Email: [warranty@levantealuminum.com](mailto:warranty@levantealuminum.com)

